

Management Systems, s.r.o.

Bratislava, Slovakia

Management Profile

Management Systems

www.msys.sk

Our specialization is performance improvement.

We apply proven methods and tools:

- **Policy Deployment and Balanced Scorecard:** linking vision – strategy – key performance indicators – priorities and goals – actions, projects, initiatives – throughout the organization
- **Process management:** transforming into customer – driven organization
- **TOC – Theory Of Constraints:** exploiting constraints to maximize throughput
- **Lean and Lean Thinking:** banishing waste from the value streams to improve flow, reduce process lead time, increase on-time-delivery, and improve customer satisfaction
- **Six Sigma and Lean Six Sigma:** eliminating process variation and defects to improve quality, reduce cost of poor quality and increase customer satisfaction.

Management Systems

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We provide consulting, practical training and coaching of performance improvement methods and tools, and apply them in service and industry

- **Specialized training**
 - hard and soft aspects of an effective change
- **Consulting and coaching at all levels of management**
 - senior management: strategy formulation and execution, Lean Six Sigma deployment, integration into existing management systems
 - middle management: roles and responsibilities, systematic problem-solving and continuous improvement skills and knowledge development
 - front line: practical systematic problem-solving, developing standards
- **Leading Black Belt projects and providing project coaching on client's site,** for example projects aimed at process lead time reduction, On Time Delivery improvement, process effectiveness improvement, eliminating quality problems, and others

Management Systems:

The difference

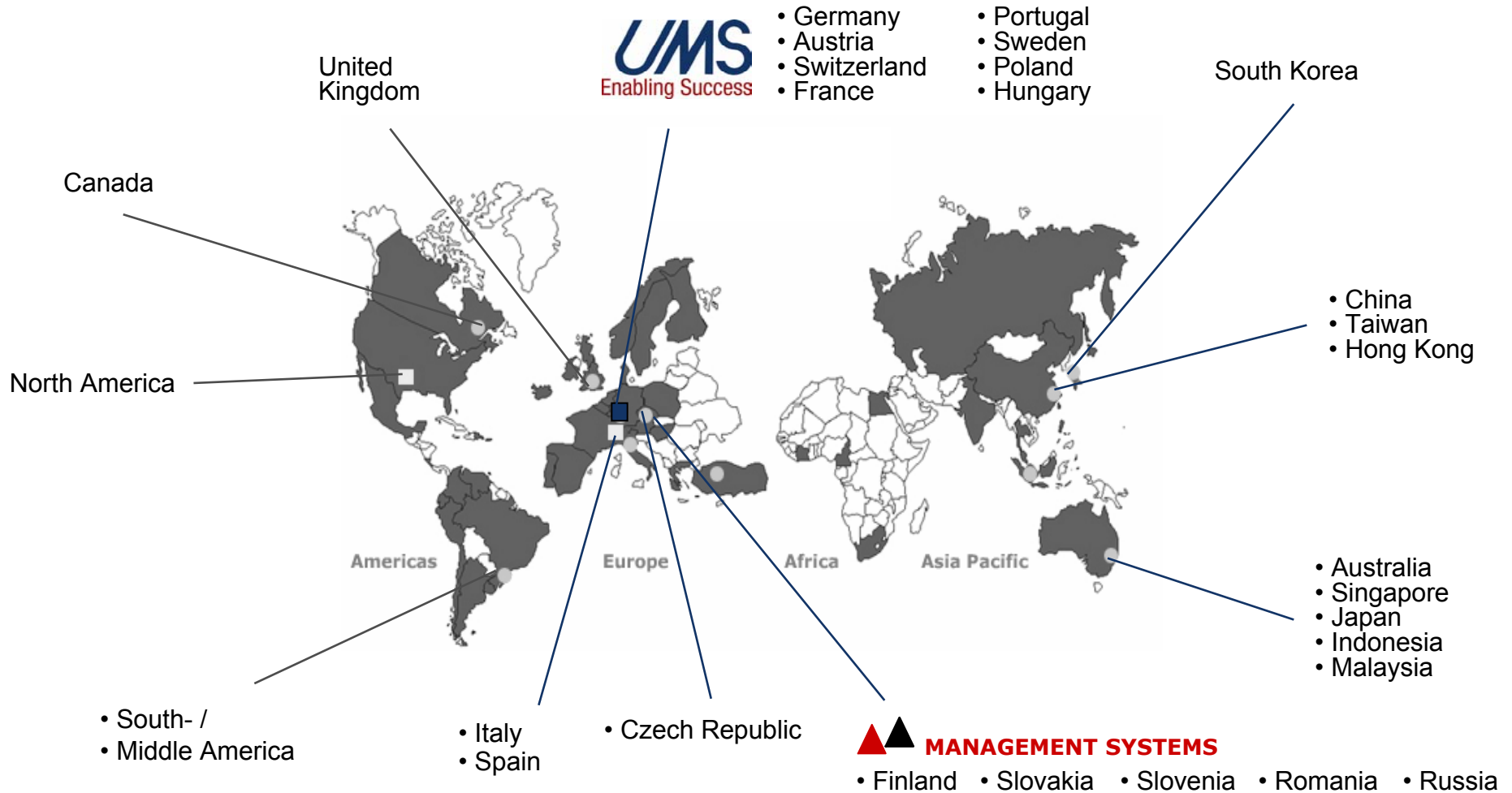
- More than 12 years of consulting experience in the design and implementation of “hard” and “soft” skills in production and service companies
- Lean experience since 1995, Six Sigma experience since 1999
- Integration of customer-driven quality (Six Sigma) with process speed (Lean) and design (Product and Process) to form an integrated approach, supported by Change Management Tools and training to create acceptance of process changes
- All trainers and consultants are certified Master Black Belts and Black Belts with proven track results and experience
- Modular and flexible training and coaching concepts generate measurable and sustainable results
- Integration of existing programs (CI, TQM, KVP, teamwork) into the Six Sigma
- Systematic and value-based project selection
- A member of the global UMS network with many years of experience in multinational and multilingual projects

Management Systems:

Assisting our clients to improve and to better meet their clients' requirements

Company	Project activities	
SCA Hygiene Products, Slovakia	Six Sigma Deployment coaching, Six Sigma training at all levels, Project coaching, Train the trainer training	
SCA Hygiene Products, Poland	Management Team coaching in Hoshin Planning, Black Belt coaching	
Bekaert Hlohovec, Slovakia	Six Sigma training, Sponsors and Mentors coaching, project coaching	
Bekaert Bohumin, Czech Republic Bekaert Petrovice, Czech Republic	Six Sigma training and project coaching	
US Steel, Slovakia	Management development and training program Process improvement training	
Danfoss Compressors, Slovakia Danfoss Compressors, Slovenia	Green Belt Training Project coaching	
Johns Manville, Slovakia	Black Belt, Green Belt, White Belt training and project coaching, SPC implementation, Lean	
T – Mobile, Slovakia T – Com, Slovakia	Green Belt training and project coaching Process improvement training	
PPC Insulators, Slovakia and USA	Lean Six Sigma deployment and project coaching Leading corporate wide Six Sigma projects	

Management Systems: A member of a global network



Six Sigma/Lean Six Sigma Deployment Training and Coaching Support

Typical case

Six Sigma training: Management Workshop

Goals:

1. To introduce Six Sigma as a process-improvement and systematic problem-solving methodology
2. To clarify roles and responsibilities in the Six Sigma process
3. To actively involve management
4. To link Six Sigma to the company's goals and strategy
5. To select Six Sigma project team leaders and establish improvement goals for project teams
6. To set up deployment

After the workshop management team will have solid understanding of Six Sigma, how it can benefit the company and how to manage Six Sigma deployment.

Recommended duration: 3 – 5 days, min. 2 days

Consultant: Pavol Strycek, partner and director, Master Black Belt

Language: English or Slovak

Six Sigma training:

Black Belt: Full-time systematic problem-solving specialists

Goals:

1. To get understanding of Six Sigma as a process-improvement and systematic problem-solving methodology
2. To use DMAIC cycle and advanced Six Sigma tools to improve process performance and/or solve problems
3. To understand the role of a Black Belt in the Six Sigma process
4. To lead Six Sigma project teams and deliver improvements
5. To coach Green Belts and to train Six Sigma

After training participants will be able: to use Six Sigma methods and tools for systematic problem-solving and process-improvement activities, to effectively involve people into the teams and lead the teams throughout the DMAIC cycle.

Recommended duration: 15 days

Consultants: Andrea Pavlikova, Miriam Kasanicka, certified Black Belts

Participants: selected individuals nominated to become full-time problem-solving specialists, Green Belts coaches and Six Sigma trainers

Six Sigma training:

Green Belt: Middle Management and Specialists

Goals:

1. To get understanding of Six Sigma as a process-improvement and systematic problem-solving methodology
2. To use DMAIC cycle and basic Six Sigma tools to improve process performance and/or solve problems
3. To understand the role of a Green Belt in the Six Sigma process
4. To actively involve people into Six Sigma teams
5. To lead Six Sigma project teams and deliver improvements

After training participants will be able: to use Six Sigma methods and tools for systematic problem-solving and process-improvement activities, to effectively involve people into the teams and lead the teams throughout the DMAIC cycle.

Recommended duration: 10 days

Consultants: Andrea Pavlikova, Miriam Kasanicka, certified Black Belts

Participants: middle management, specialists and administration functions staff

Six Sigma training: Yellow Belt or White Belt for Shift Leaders and Operators

Goals:

1. To get understanding of variation, waste and losses in production, and their impact on performance and key indicators
2. To understand the role of Yellow Belt/White Belt in the Six Sigma process
3. To realize importance of standard work and data collection to eliminate variation and waste
4. To actively involve operators into Six Sigma teams and continuous improvement

After training participants will be able to identify potential improvement areas, will be motivated to use systematic problem-solving, will understand their role in project teams, and will be able to actively contribute in project work.

Recommended duration: Yellow Belt: 1 day, White Belt: 0,5 day

Consultants: Andrea Pavlikova, Miriam Kasanicka, Dusan Pavlik
Six Sigma trainers and certified Black Belts

Participants: Shift Leaders, Team Leaders, Operators

Six Sigma Coaching: Management Team, Green Belts, Black Belts

Coaching of Management Team:

Management Team may benefit from having professional advice and feedback on deployment issues, specifically: linking Six Sigma to HR process and business planning process, project selection, and others.

Frequency be determined based on deployment set-up which will be one of the outcomes of Management Workshop.

Coaching of Green Belts and Black Belts:

Green and Black Belts can benefit from having coaching advice from an experienced Black Belt in project-related issues, specifically: using DMAIC and tools, leading teams, reporting to management, and others.

Coaching of Green/Black Belts will be provided during the course of their training. Each participant (or groups of participants) will have a practical problem to be solved as a part of training process.

However, it is recommended that coaching continues to be provided after the formal training to allow for full integration of tools and techniques into common routines.